



Address: 51 Wedwood Road, Bicester, Oxford, OX26 4UL

Phone Number: 07501 351385

Email Address: redlineboxfit@gmail.com

Website URL: www.redlinefitness.net

REDLINE FITNESS MEMBERSHIP TERMS AND CONDITIONS

Introduction

At Redline Fitness, we strive to provide our members with quality fitness services and facilities. We understand that circumstances can change, leading you to modify your membership status. This policy outlines the terms and conditions related to the cancellation of your gym membership.

Cancellation Process

Notification: To initiate a cancellation, members must submit a written notice to Redline Fitness at least 30 days before the intended cancellation date. This can be done via email to redlineboxfit@gmail.com or through a written letter delivered to Redline Fitness, 51 Wedgwood Road, Bicester, Oxford, OX26 4UL.

Membership & Payment Terms – Redline Fitness

Upon joining, we require a one-month notice fee to be paid in advance. This means your first payment will include:

A one-month notice fee.

The remainder of the current month in which you join.

The following months membership fee.

Additional Payment & Membership Terms:

Payments are collected on or around the 25th of each month, on a rolling basis.

A £3.50 administration fee will apply for each missed/failed payment.

Membership can only be paused for a minimum of three consecutive months, once per calendar year.

Medical or Relocation Cancellations

Exceptions to our cancellation policy are considered on a case-by-case basis for medical reasons or relocation. Appropriate documentation (e.g., doctor's note, proof of relocation) will be required.

1. Medical Cancellations: If you are unable to continue at the gym due to medical reasons, please provide a doctor's note, and we will waive the early cancellation fee.

2. Relocation Cancellations: If you relocate more than 30 miles from Redline Fitness, please provide proof of relocation to have your 30 day notice period fee waived.

Refunds

Redline Fitness does not offer refunds except under exceptional circumstances, which will be considered on a case-by-case basis.

Policy Changes

Redline Fitness reserves the right to modify this cancellation policy. Current members will be notified of any changes 30 days prior to their implementation.

Contact Information

For any inquiries or assistance regarding the cancellation process, please contact us at:

Email: redlineboxfit@gmail.com

Address: Redline Fitness, 51 Wedgwood Road, Bicester, Oxford, OX26 4UL